

# Federal Student Aid Account



## Important Information & FAQs

A Federal Student Aid (FSA) Account username and password, previously known as an FSA ID, gives you access to FSA's online systems and can serve as your legal signature.

**Important:** Your FSA Account is used to sign legally binding documents electronically. You should create your own FSA Account, and your parent should create their own. Don't give your FSA Account information to anyone – not even to someone helping you fill out the Free Application for Federal Student Aid (FAFSA®).

To create an FSA Account, go to [studentaid.gov](https://studentaid.gov) and use this form to track of important information. This information should be kept confidential and stored in a secure location.

### Student Information

Student Email Address: \_\_\_\_\_

Username: \_\_\_\_\_

Password: \_\_\_\_\_

Mobile Number: \_\_\_\_\_

Challenge Question/Answer #1: \_\_\_\_\_

Challenge Question/Answer #2: \_\_\_\_\_

Challenge Question/Answer #3: \_\_\_\_\_

Challenge Question/Answer #4: \_\_\_\_\_

### Parent Information (if applicable)

Parent Email Address: \_\_\_\_\_

Username: \_\_\_\_\_

Password: \_\_\_\_\_

Mobile Number: \_\_\_\_\_

Challenge Question/Answer #1: \_\_\_\_\_

Challenge Question/Answer #2: \_\_\_\_\_

Challenge Question/Answer #3: \_\_\_\_\_

Challenge Question/Answer #4: \_\_\_\_\_

## What information do I need to create an FSA Account?

To create an FSA Account you will need your Social Security number, full name, and date of birth. You'll also need to create a memorable username and password, and provide answers to some challenge questions so you can retrieve your account information if you forget it.

You will also be required to either provide your email address or your mobile phone number and opt in to messaging when you create your FSA Account. Providing a mobile phone number and email address that you have access to will make it easier to log in to Department of Education online systems, unlock your account, retrieve your forgotten username, or reset your forgotten password.

**Important:** Each email address and mobile phone number can only be associated with one FSA Account. If you share an email address with someone else, then only one of you will be able to use that email address to create an account. This applies to your mobile phone number, too.

### How do I create an FSA Account?



#### Before you start

Make sure you have access to our personal email account and mobile phone.

**Step 1:** Visit [studentaid.gov](https://studentaid.gov) and click "Create an Account," then click "Get Started."

**Step 2:** Enter your name, date of birth, and Social Security number exactly as they appear on your Social Security card.

**Step 3:** Enter your username, email, and password.

**Step 4:** Enter your optional mailing address and phone number. You may also set up Mobile Phone Account Recovery if you provided a mobile phone number, allowing you to unlock your account from your mobile device.

**Step 5:** Confirm your communication and language preferences.

**Step 6:** Provide four required unique, challenge questions and answers.

**Step 7:** Confirm and verify your personal information and acknowledge the account terms and conditions.

**Step 8:** Verify your account via the email or mobile phone number you previously entered.

## Additional Resources

- [studentaid.gov/apply-for-aid/fafsa/filling-out](https://studentaid.gov/apply-for-aid/fafsa/filling-out)
- FSA YouTube Video – "How do I create an FSA ID?" [youtube.com/watch?v=K7ihhGk8mCY](https://youtube.com/watch?v=K7ihhGk8mCY)



Learn more about the FSA ID at [studentaid.gov](https://studentaid.gov).