How to Obtain SLRN Loan Verification From studentaid.gov

To access your federal student loan data, go to studentaid.gov and log in using your Federal Student Aid Account (also known as an FSA ID) and password. If you have never created an FSA ID, you will need to create one. FSA provides helpful tools for instances where you may have forgotten your username or your password and will allow you to reset your credentials as needed.

NOTE: PHEAA staff cannot access your FSA ID, or assist with login issues on this site.

Following your login, you’ll be asked to accept several security guidelines, verify your contact information, and accept the website terms and conditions. After you have done so, you’ll be logged into your Dashboard.

1. Click “View Details” to view detailed information about your federal student aid, including Pell Grants and federal student loans.
2. Be sure you've selected the “Loans” tab directly under “My Aid,” and then click “View Breakdown.”

3. After clicking “View Breakdown,” you will see a list of servicers. You may have one servicer listed, or you may have more than one. Each servicer will have a TOTAL BALANCE shown.

4. Locate the servicer(s) with a balance higher than $0 and click “View Loans.”

5. Take a screenshot or screen snip of the loans listed for EACH servicer with a balance. Some servicers will have more than one loan, so please be sure to include all of the loans listed under each servicer.
In order to confirm the application that should be associated with the loan information, please also include a screenshot of the header appearing at the top of the webpage, showing your name.

6. Paste all of the screenshots into a single document, and send an email to SLRN@pheaa.org including ALL of the following information:

- The document containing all of the screenshots you captured from studentaid.gov
- Your full name, date of birth, last four digits of your Social Security number (SSN), as well as the email address on file with us so that we can properly verify your identity
- Your loan servicer account number
- The priority in which you would like payments to be applied, by disbursement date
- Either your “welcome letter” from your new servicer or the “goodbye letter” from your old servicer

It is imperative that PHEAA have complete information in order to correctly apply your debt relief. Incomplete information may lead to a loss of eligibility or a delay in receiving relief payments.