Microsoft Edge Compatibility Directions

Pennsylvania Higher Education Assistance Agency (PHEAA) business partners who have lost access to PHEAA applications, due to the termination of support for both Microsoft Internet Explorer and Adobe Flash, will now be able to access our applications utilizing Microsoft Edge, by following the directions below.

**NOTE:** This is only a temporary workaround, as PHEAA's IT department is working on a long-term solution. Partners will be required to repeat these steps every 30 days until a permanent solution is provided.

1. Click on the ellipse to expand the Edge settings menu

2. Select ‘Settings’ from the menu

3. Select ‘Default Browser’ from the Settings menu. The menu will only appear if you have Edge in full screen mode.
4. Click on the drop-down menu next to ‘Allow sites to be reloaded in Internet Explorer mode’ and click ‘Allow’

5. Click ‘Add’ next to ‘Internet Explorer mode pages’

6. Enter the URL into the popup box and click ‘Add’

For reference, the URL to use for Alec (PageCenter) is am.partners.aessuccess.org/partnersB2Bsso/login.htm. If you need additional assistance with PageCenter, contact State Grant and Special Programs staff at 1-800-443-0646.